

Dealer Advisory

June 14, 2021



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Dealers Will Again Enter Branch to Drop Off Dealer Work

The Michigan Department of State emailed a branch office update to dealerships on Sunday with information about dealer drop off changes.

Starting Monday June 14, 2021, dealers will be allowed inside branch offices without an appointment, solely to drop off or pick up dealer work. Staff will no longer be accepting drop off work at the front door, and dealer work should be dropped off in the previously designated manner (drop off basket, dealer box, etc.) by the branch being utilized.

This update follows the [recent SOS notice](#) that additional branch appointments are available for Michigan resident and driver processes.

Please note, this change does not alter the processing of commercial work, therefore branch offices continue to be unable to offer appointment or "while you wait" service for commercial customers. The state thanks you for your continued patience as they work to provide the best service possible in processing your work.

Please contact DADA at (248) 643-0250 or MADA at (800) 292-1923 if you have further questions about this issue.

This advisory has been prepared in conjunction with Colombo & Colombo, P.C., and Abbott Nicholson, P.C.

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