

# Dealer Advisory

September 23, 2020



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## SOS Reminder About Compliance Complaints and Your Licenses

The Michigan Department of State (MDOS) emailed a notice to dealerships and repair facilities Tuesday afternoon reminding these businesses that compliance with the governor's executive orders is mandatory to maintain a dealer license/repair facility license.

### The email from MDOS reads, in part:

*Should the Department receive credible complaints about violations that affect public health, [Executive Directive 2020-08](#) requires us to do three things:*

- *Consider whether the public health, safety, or welfare requires summary suspension of a license under section 92 of the Administrative Procedures Act of 1969, 1969 PA 306, as amended, MCL 24.292(2). [Section 3(a)]*
- *Investigate every credible complaint to see if there is any violation, and assess penalties up to and including suspension of a license in accordance with the Administrative Procedures Act.*
- *Refer the complaint to all other relevant licensing authorities outside of the Department of State, insofar as otherwise consistent with law. [Section 5]*

**While MDOS is not making *random* inspections for COVID-19 compliance, they may follow up on customer and employee complaints, or referrals from MIOSHA and other state departments.**

New car and truck dealers throughout Michigan are already working hard to protect the health and safety of employees and customers. We remind dealers to remain vigilant in following your COVID-19 preparedness plan and the governor's executive orders.

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### Additional Guidance and Resources

Dealers are also reminded of the various guidance and resources available through MADA and DADA.

- [Website: Coronavirus toolkit](#)
- [Online link to past DADA/MADA advisories](#), including topics such as:
  - Sept. 10: Developing COVID-19 Employee Training Materials
  - August 6: MIOSHA Auditing Dealerships for COVID-19 Compliance
  - July 10: New EO Stipulates That Businesses Must Mandate Customer Use of Face Masks
- [COVID-19 Exposure Prevention, Preparedness and Response Plan](#) (Revised Aug. 6, Word doc)
- [COVID-19 Employee Training Outline](#) (Sept. 10, Word doc)

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Please feel free to contact DADA at (248) 643-0250 or MADA at (800) 292-1923 if you have any questions.

*This advisory has been prepared in conjunction with  
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